



Happy Tails Dog Sitting Service Agreement

Terms and Conditions

1. Happy Tails Dog Sitting agrees to provide pet sitting, dog walking and other applicable pet care services in a reliable, caring, and trustworthy manner. In consideration of the services and as an express condition thereof, the client expressly waives and releases Happy Tails Dog Sitting from any and all claims against the company, its owners, employees and representatives, except those arising from negligence or willful misconduct on the part of Happy Tails Dog Sitting.
2. Client agrees to notify Happy Tails Dog Sitting of any concerns within 24 hours of completion of services.
3. Client agrees to pay all charges accrued for services rendered. Client understands that payment is due at or prior to the time of the commencement of services unless explicitly agreed upon supplementary payment terms.
4. Happy Tails Dog Sitting shall exercise all precautions against sickness, injury, escape, loss, accidents, or death of Client's pet(s). Happy Tails Dog Sitting is not responsible for sickness, injury, escape, loss accidents or death of Client's pet(s) unless caused through negligence or willful misconduct on the part of Happy Tails Dog Sitting.
5. Client represents and warrants that pet(s) are currently vaccinated in accordance with all local, state, and federal laws and regulations.
7. Happy Tails Dog Sitting will follow the directions of the Veterinary Release Form in case a pet should become injured or sick.
8. Client accepts responsibility for all medical expenses and other damage resulting from an injury to the Pet Sitter, other persons or other animal(s) caused by the Client's pet(s) or negligent act.
9. Client agrees to indemnify, hold harmless and defend Happy Tails Dog Sitting in the event of a claim by any person injured or otherwise damaged by Client's pet(s) or negligent act.
10. Happy Tails Dog Sitting the right to charge a cancellation fee of 100% of the scheduled visits for services cancelled with less than 24 hours' notice prior to the scheduled service.
11. Happy Tails Dog Sitting reserves the right to terminate this contract at any time if the Pet Sitter, in his/her sole discretion, determines that the Client's pet(s) poses a danger to the health or safety of itself, other pets, other people or the Pet Sitter. If concerns prohibit the Pet Sitter from caring for the pet, Happy Tails Dog Sitting will attempt to contact the Client to arrange alternative care. If the Client cannot be contacted, the Client authorizes Happy Tails Dog Sitting to place the pet in a licensed kennel with all charges and fees arising to be the responsibility of the Client.
12. Happy Tails Dog Sitting reserves the right to refuse service to any client, at any time, for any reason.
13. This document gives Happy Tails Dog Sitting and its representative's authorization to enter the Client's listed address as needed to perform agreed upon services.
14. Client expressly gives Happy Tails Dog Sitting the authority to employ a locksmith on their behalf and to promptly reimburse Happy Tails Dog Sitting for all costs incurred in the event of a malfunction of the lock, keys, or automatic door opener.
15. Happy Tails Dog Sitting is not liable for any loss or damage in the event of a burglary or other crime that should occur while under this contract.
16. Client agrees to properly secure the home prior to leaving the premises. Happy Tails Dog Sitting will re-secure the home to the best of its ability at the end of each visit.
17. In the case of an emergency, inclement weather or a natural disaster, the Client authorizes Happy Tails Dog Sitting to use reasonable judgment for the care and well-being of Client's pet(s) and residence. Happy Tails Dog Sitting will make reasonable efforts to maintain service during these conditions but reserves the right to adjust the schedule of service based on the sole discretion of the Pet Sitter.
18. Happy Tails Dog Sitting is not responsible for any damage beyond the control of the Pet Sitter.
19. Client is responsible for supplying the necessary equipment and supplies needed for the care of their pet(s) including, but not limited to, a sturdy, well-fit harness or collar and leash for walks or in case of emergencies, pet food, medications, identification tags, litter boxes, cat litter and cleaning supplies. Client authorizes any purchase of necessary for the satisfactory performance of duties. Costs of all purchases and related service fees will be reimbursed to Happy Tails Dog Sitting within 14 days.
20. Client authorizes the use of pet(s) pictures on websites, social media and/or marketing materials for promotional purposes.
21. Client authorizes this contract to be valid approval for services to permit Happy Tails Dog Sitting to accept all future in person, telephone, online, mail or email reservations and provide services without additional signed contracts or written authorizations.
22. The Term of this document applies to all pets owned by the client, including any and all new pets that the customer obtains on or after the date this document was signed.

I have read the above terms and conditions. I know, understand, and agree to all terms stated above. By Signing below, I am accepting this document as a contractual agreement.

Printed Name

Client Signature

Initials

Date